



DuraFLEX Care & Maintenance

Recommended Cleaning and Disinfecting Chemicals:

3M HB Quat – Neutral, A-456 II Disinfectant Cleaner, Acetone, Asepticare II, Birex SE, Bleach (10% Diluted), Cavi-Cide, CaviWipes, Chemspec, Citrace, Clorox Bleach Germicidal Cleaner, Clorox Broad Spectrum, Clorox EZ-KILL, Dispatch, Fade-A-Dyne, Fantastik, Formula 409, Fresh Breeze TB, GooGone Citrus Degreaser, Greased Lightning, Hydrogen Peroxide, Lysol, Mopar Total Clean, Oasis 146 Multi-Quat, Optim 33 TB, Oxivir, Oxyclean, Precise Hospital Cleaner, Resolve, Sani-Cloth AF, Sani-Cloth HB, Sanizide, Simply Green, Steriplex, Steris Coverage, Plus Wipes, Super Sani-Cloth, Virasept, Virox Accel Tb, Virex II 256 Tb, Virex Tb, Virox 5 Tb, Wexcide 128, Windex, Zep 505.

If you do not see a particular cleaning and disinfecting chemical on the list then you should look at the packaging for the chemical you prefer to use. If your preferred chemical is bottled in a plastic bottle made of LDPE or HDPE and has a #2 or #4 recycle symbol on the bottle it is highly probable that the chemical will not harm the DuraFLEX material. You should test the chemical on the underside of the furniture first. To test your preferred chemical you should wet a cotton ball with the chemical and rest it on the DuraFLEX surface for 5 minutes and then wipe with a clean white cloth and look for any product pigment color on the cloth after wiping. If the product removes color or finish texture you should not use it on the DuraFLEX products. If your preferred chemical is bottled in a metal container, this is an immediate sign of caution and is more likely to harm the DuraFLEX surface.

Note: Bleach concentrations >10% is not recommended.

Normal Cleaning & Disinfecting Methods:

Absolutely follow the chemical manufacturers handling and application instructions and safety precautions. It may be necessary to agitate persistent stains and markings with a medium bristle brush followed with the use of a sponge (including “eraser” sponges), or an absorbent towel. Some stains may not release from the flexible DuraFLEX finish and these stains will be permanent. DuraFLEX products with permanent staining can still be disinfected.

Removing Crayon or Ink:

As a first step it is critical to try removing Crayon or Ink specifically with chemicals specifically formulated for the removal of these stains. If you try other cleaners first you will most likely set the stain into the DuraFLEX material and not be able to reduce the stain further. As a first step we recommend Carbona® Stain Devils #3, Motsenbocker’s Lift Off Graffiti Remover, or Krud Kutter Graffiti Remover. Apply these chemicals in small amounts directly to the stain. For some stains it may be necessary to saturate a



cotton ball with these chemicals and place the cotton ball directly on the stain for up to 24 hrs. It is very likely that ink stains will not fully release from the DuraFLEX surface and will remain visible. If you frequently have people writing on furniture in your space then you should select darker DuraFLEX colors or Tenjam's FIRM hard plastic furniture products that are much more stain resistant.

Repairing a Puncture:

DuraFLEX is a flexible thermoplastic with great resistance to punctures. Sharp objects like scissors, box cutters, and even a freshly sharpened pencil can be pushed through a flexible material like DuraFLEX or textiles. In the event a puncture is discovered in the DuraFLEX material please send a picture of the puncture with a ruler next to the puncture so we can evaluate the size of the repair. Send the image to customercare@tenjam.com and let us know you have a puncture to evaluate. If we believe the damage is repairable we will send a puncture repair kit (\$20 includes USPS shipping in the U.S.A.) We will also provide instructions to make the repair in the field. Once the repair is made you'll have to remove the furniture from service for 48 hours.

Contact Tenjam Customer Care with any cleaning or maintenance questions.

Email: customercare@tenjam.com

Call: 1-855-4-TENJAM